## DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814

July 26, 1990

ALL-COUNTY LETTER NO. 90-67

TO: ALL COUNTY WELFARE DIRECTORS ALL COUNTY GAIN COORDINATORS

SUBJECT: EARLY TERMINATION OF FORMAL CONCILIATION

The purpose of this All County Letter is to clarify regulations set forth in Manual of Policies and Procedures (MPP) 42-781.7 governing early termination of formal conciliation for Greater Avenues for Independence (GAIN) registrants.

Regulations provide two conditions under which Counties may shorten formal conciliation: (1) the registrant submits a written request to terminate the process (42-781.71); or (2) the registrant refuses to agree to the conditions of the conciliation plan (42-781.72). Additionally, formal conciliation logically ceases whenever a participant successfully fulfills the terms of his/her conciliation plan. If none of these conditions are met, an individual must be afforded the 30-calendar-day formal conciliation period in order to resolve the dispute and avoid the imposition of sanction.

A refusal to meet the terms of the conciliation plan must be overt, i.e., an individual must express an unwillingness either to reach agreement on a conciliation plan or to fulfill the terms of an agreed upon plan. This refusal may be expressed verbally or in writing. Failure to respond to the County's attempts at conciliation does not constitute a refusal to meet the conditions of the conciliation plan. Formal conciliation is not to be shortened when an individual fails to attend or reschedule the initial cause determination interview, does not respond to telephone inquiries or additional County notices, or agrees to but subsequently does not fulfill the terms of a conciliation plan.

If you have any questions, please contact your GAIN and Employment Services Operations Analyst at (916) 324-6962.

DENNIS Deputy Director

cc: CWDA

Attorney General